

## **PRIVACY COLLECTION STATEMENT**

Dynamic Rehab Group Pty Ltd is an independent allied health practice under the ownership of Dynamic Rehab Group and Dynamic Rehab Equipment. You may contact Dynamic Rehab Group (DRG) by emailing [reception@dynamicrehabgroup.com.au](mailto:reception@dynamicrehabgroup.com.au) or by calling (02) 8234 8854. You have the right to gain access to the information held by DRG about you.

DRG is committed to protecting the privacy of individuals and ensuring the security of personal and health information in accordance with the Australian Privacy Principles (APPs) under the Privacy Act 1988 and the Health Privacy Principles (HPPs) under the Health Records and Information Privacy Act 2002 (NSW).

You have the right to access the personal and health information we hold about you. Our Privacy Policy (available upon request) outlines how you can request access to or correction of your information, how to lodge a privacy complaint, and how we will respond.

DRG collects personal and health information for the primary purpose of providing high-quality treatment and rehabilitation services. This includes assessment, diagnosis, therapy, and administrative functions such as invoicing you, your insurer, or compensation agency. Information may be shared internally for continuity of care if another practitioner is involved in your treatment.

We may disclose information to your doctor or other treatment providers with your consent. In cases involving insurance or compensation claims, we may need to share relevant information to support your treatment and return to work. We do not disclose your information to commercial companies. However, if a referral, care service, or equipment delivery is required, we may share your contact details with the relevant provider - always with your prior consent.

Your written consent is obtained at the start of your treatment to support these activities. DRG does not disclose personal information to overseas recipients.

All information is stored securely, and only authorised staff have access. We take reasonable steps to ensure your information is accurate, complete, and up to date. You may request access or correction at any time.

If you choose not to provide relevant personal or health information, this may result in an incomplete assessment and affect the quality of care provided.

Any concerns about this statement or your care can be directed to [reception@dynamicrehabgroup.com.au](mailto:reception@dynamicrehabgroup.com.au) or (02) 8234 8854.

## **DRG PRIVACY POLICY**

### **1. Collection of Information**

DRG collects personal and health information that is necessary for providing rehabilitation services. Information is collected directly from individuals or their authorised representatives through forms, consultations, and digital interactions.

### **2. Use and Disclosure**

Collected information is used solely for the purpose of delivering healthcare services, managing patient records, and complying with legal obligations. DRG does not disclose personal information to third parties without consent, except where required by law.

### **3. Storage and Security**

DRG ensures that all personal and health information is stored securely using physical and electronic safeguards. Access is restricted to authorised personnel only, and regular audits are conducted to maintain data integrity.

### **4. Access and Correction**

Individuals have the right to access their personal and health information held by DRG and request corrections if the information is inaccurate or incomplete. Requests can be made in writing to the Privacy Officer.

### **5. Complaints Handling**

DRG takes privacy complaints seriously. Individuals can lodge complaints regarding breaches of privacy by contacting the Privacy Officer. Complaints will be investigated promptly and resolved in accordance with applicable laws.

### **6. Commitment to Ethical Care**

At DRG, we are committed to ethical care and empowering independence. We respect the dignity and rights of all individuals and strive to provide services that are person-centered, inclusive, and respectful.

### **7. Contact Information**

For privacy-related inquiries or complaints, please contact us via email [reception@dynamicrehabgroup.com.au](mailto:reception@dynamicrehabgroup.com.au) or by calling (02) 8234 8854.

## MODERN SLAVERY STATEMENT

Dynamic Rehab Group (DRG) is committed to operating lawfully, ethically, and in alignment with our core values. We only engage with suppliers and partners who share our commitment to human rights, including the elimination of human trafficking and modern slavery.

The **Commonwealth Modern Slavery Act 2018** established a national reporting requirement for large businesses operating in Australia with annual consolidated revenue of at least AUD\$100 million. While DRG is not required to report under this legislation, we supply services to organisations that are subject to these reporting obligations.

We uphold all relevant laws concerning corporate social responsibility, environmental protection, workplace safety, and inclusion and diversity.

To date, DRG has not identified or been made aware of any instances of human trafficking or modern slavery within our operations or supply chain. Should such issues arise, we will take appropriate action, which may include working with the supplier to resolve the issue, terminating the relationship, and notifying relevant authorities such as the **Australian Federal Police, Fair Work Ombudsman, or Anti-Slavery Australia.**

We affirm that:

- All reasonable steps are taken to ensure there is no modern slavery in our operations or supply chains.
- None of our employees or subcontractors are subject to investigations or enforcement actions related to modern slavery by any government or regulatory body.